## Stakeholder Dialog

# YKK Group Stakeholder Dialog

The YKK Group organized a dialog to solicit the candid opinions of stakeholders on what the YKK Group needs to do and the ideal to which it should strive in order to be a business that is needed by society both now and in the future.

Date: Tuesday, June 15, 2010 (10:00-16:00) Location: YKK Corporation Kurobe Office

Theme: "What is Expected from the YKK Group in Terms of Creating a Sustainable Society"



<Facilitator> Noriyasu Kunori Professor, Department of Environmental Engineering, Faculty of Engineering, Toyama Prefectural University



<Naturalist> Kikuyo Matsuki Executive Director Kurobe Gorge Naturalist Society



<Consumer> Rika Inagaki Promoter of global warming prevention activities in Tovama



<Local authority representative> Matsunori Nakaya Assistant Manager in Charge of Environmental Affairs, Living Environment Section, Citizen Affairs Department



<Community representative> Hisao Daijyogo Vice-Chairman, Muratsubaki Promotion Society



<Trading partner> Teruo Yamashita President & CEO, Yamashita Home Inc.



<Student representative> Shion Matsuoka Environmental Systems Major, Toyama Prefectural University Junior College

## Opinions received and future response

Issues related to reducing
environmental impact

Improvement of compliance including at overseas sites

Impact on surrounding area

resulting from use of groundwater

### Current situation at YKK Group and observations

We are implementing improvements with respect to things pointed out in environmental management audits

We are reducing the amount of groundwater we use by cycling coolant water, combining wells, installing inverters on pumps and improving the rinsing efficiency of our equipment.

We are promoting independent energy saving activities in order to achieve the planned

# Future action

Legal systems and details vary from country to country and region to region, so we will develop systems to cover each region.

We will work on further reducing the amount of water we use and perform broad-reaching assessments on groundwater utilization in the Kurobe River alluvial fan.

Working towards a low-carbon society (Pushing the limits of energy savings in business activities)

reduction in CO<sub>2</sub> by 2020 (see page 18).

We will establish a vision for 2050 and beyond which includes a fundamental reform of our business activities. We will also study biodiversity.

### CSR management strategy and issues

Raising of employee awareness and improving ethics

Meaning and ultimate objective of

Fulfilling social responsibility through products

tree planting activities

### Current situation at YKK Group and observations

Based on the YKK philosophy of a "Cycle of Goodness," we are engaged in ongoing social action programs rooted in local communities (see page 9).

The tree planting activities that were being carried out in each region have become a group-wide effort as of three years ago (see page 10). These activities are also designed to raise environmental awareness among employees.

We provide products such as high-insulation windows and single-material fasteners that contribute to reducing environmental impact (see pages 5-8).

#### Future action

We will prepare rules according to ethics that fit with the regional circumstances and implement them according to a PDCA cycle.

We hope to make further proposals, including regional forest development, which will allow business activities in each region that utilize water and other natural resources.

We hope to create new value with social meaning based on new ideas and to provide products to consumers that contribute to society in a visible manner.

#### Plant tour





Stakeholder dialog

# Comment on this Stakeholder Dialog

A stakeholder dialog is a forum for parties that are either directly or indirectly affected by a company's business to engage in sincere dialog with the company and to think together about the future of society, including business activities. First and foremost, I would like to give the YKK Group credit for hosting such an event. A lively discussion was held with stakeholders on the themes of activities for reducing environmental impact and CSR management strategy. The results were presented as a strategy for the future response. It is now important to see how well that response can be incorporated into an action plan and to publish the results and assessments of the actions taken. I have high expectations for the YKK Group.

> Noriyasu Kunori Professor, Department of Environmental

Engineering, Faculty of Engineering, Toyama Prefectural University



## YKK Group Outline



With a presence in 71 countries and territories around the world, the YKK Group is engaged in global business operations centered around its core fastening and architectural product businesses as well as its machinery and engineering business that supports the integrated production of those products. The management structure breaks down the business areas around the world into six blocks, namely North and Central America, South America, EMEA (Europe, Middle East and Africa), East Asia, ASAO (ASEAN, South Asia and Oceania) and Japan. Leveraging the characteristics of each block, the group is engaged in global management under a six-region system.

## [YKK Corporation]

• Foundation January 1, 1934

11,992,400,500 yen \*As of April 1, 2010 Capital

 President Tadahiro Yoshida

1, Kanda Izumi-cho, Chiyoda-ku, Tokyo 101-8642, Japan Headquarters

TEL +81-3-3864-2000

 Kurobe Office 200, Yoshida, Kurobe City, Toyama 938-8601, Japan

Tel +81-765-54-8000

## [YKK GROUP]

 Manufactured **Products** 

• Number of Affiliated Companies

• Number of Employees

(Consolidated Basis) • Sales (Consolidated

Basis)

Fastening products, architectural products, precision machinery, equipment and molds

71 countries/regions 114 companies

Japan 22 companies

Overseas 92 companies (263 overseas bases of operations)

39,000 (Japan 18,000 Overseas 21,000)

\* As of December 31, 2009

556,400 million yen (Fastening 249,300 million yen Building materials 301,900 million yen Others 5,200 million yen)

\*Fiscal year 2009