

The YKK Group believes in communication with customers and providing quality

At the YKK Group, we seek to be a business that listens to our customers and provides ever-higher levels of comfort for individual lifestyles and for society as a whole. We use our original creative powers and proven technological capabilities to continue to provide high-quality products. By pursuing thorough communication with customers, we are working to increase mutual understanding and enhance future business activities. Furthermore, in response to the need to meet the needs of our global accounts, we are seeking to realize global standards and to develop unique production lines according to the concept of "identical technology, identical machinery, and identical quality around the world."



Sendai



Tokyo



Toyama



Germany (Cologne)



Brazil (São Paulo)



Turkey (Istanbul)



USA (Salt Lake City)



USA (Orlando)



China (Dalian)



China (Guangzhou)



China (Beijing)



China (Shanghai)

We hold exhibitions in numerous countries around the world to build mutual understanding with our customers.

Total vertically-integrated manufacturing system

The YKK Group's Total Vertically-Integrated Manufacturing System allows us to fulfill our commitment to craftsmanship by providing customers with the highest quality and guaranteeing that quality. We operate our fastener manufacturing machinery, which we develop in-house, to achieve the best production in numerous countries around the world.



Fastening machines developed in-house operate around the globe

Green procurement

By making cooperative efforts with our suppliers, we are working steadily to reduce environmental impacts and avoid environmental risks. We are also establishing Green Procurement Guidelines to be used as indicators for the development of eco-products.

We survey our suppliers with questionnaires and use the information received to make a database that we use to reduce the amounts of harmful chemical substances contained in products, and to help the selection of materials and parts with low environmental impacts at the product development and design stages.

Explaining products to our customers

YKK Taiwan conducted an explanatory meeting about our products for customers who regularly purchase YKK fasteners. We deepened their understanding of various products and their functions and features. We planned and implemented this to help our customers in future product development and purchasing.



First 10-year guarantee in the industry

YKK AP is developing the APW brand to provide windows with new value. Only after windows are correctly installed in residences is their performance shown. In order to guarantee the product value of APW windows, distributors that have taken YKK AP Quality Technique Training courses conduct quality confirmation after installation. Furthermore, professionals that have taken our Responsible Installation Training courses install APW700. In addition, follow-up maintenance for products is provided using data management of sales destinations through serial numbers. A two-year guarantee had been the norm in the window sash industry, but by creating this type of system, we are now able to offer the first ten-year guarantee and promise long-life quality.



Responsible Installation Training course



Product label with a serial number

