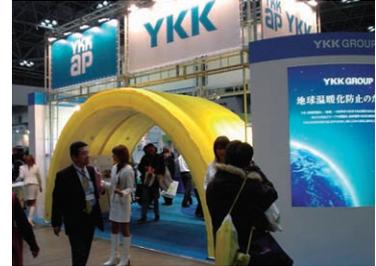


In harmony with our customers

The YKK Group believes in communication with customers and providing quality

At the YKK Group, we seek to be a business that listens to our customers and provides ever-higher levels of comfort for individual lifestyles and for society as a whole. We use our original creative powers and proven technological capabilities to continue to provide high-quality products. By pursuing thorough communication with customers, we are working to increase mutual understanding and enhance future business activities. Furthermore, in response to the need to meet the needs of our global accounts, we are seeking to realize global standards and to develop unique production lines according to the concept of “identical technology, identical machinery, and identical quality around the world.”





Total vertically integrated manufacturing system

In order to provide and guarantee products of the best quality to our customers, we undertake every stage of manufacturing ourselves, from raw materials to final production. We even develop our own production equipment, unlike most manufacturers, which procure them from outside sources.

Green procurement

By making cooperative efforts with our suppliers, we are working steadily to reduce environmental impacts and avoid environmental risks. We are also establishing Green Procurement Guidelines to be used as indicators for the development of eco-products.

We survey our suppliers with questionnaires and use the information received to make a database that we use to reduce the amounts of harmful chemical substances contained in products, and to help the selection of materials and parts with low environmental impacts at the product development and design stages.

Eco-products

Eco-products are defined as products that have been made in consideration of the environment in order to have high environmental performance and meet the eco-product standards of society. They make users safe and allow them to have peace of mind, supporting the creation of comfortable lifestyles that suit the traits of individual customers. By using these ideas in the development of products and providing products that meet these requirements, we contribute to the creation of a sustainable society. Furthermore, in order to have as many customers experience eco-products as possible, we had a display at Eco-Products Exhibition 2005 (organized by the Japan Environmental Management Association for Industry and the Nihon Keizai Shimbun, Inc.).



International Builders' Show

The International Builders' Show was held from January 11–14, 2006, in Orlando, Florida. In addition to a normal display, YKK AP America Inc. also had a seminar area and gave presentations on windows for hurricane regions.